County of Los Angeles
CHIEF EXECUTIVE OFFICE

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Chief Executive Officer

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July 1, 2009

To: Supervisor Don Knabe, Chairman
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Supervisor Michael D. Antonovich

From: William T Fujioka
Chief Executive Officer

INFORMATION TECHNOLOGY LEARNING PARTNERSHIP UPDATE

On May 20, 2008, your Board approved a pilot course for an on-site Database Administration Certificate Program for County information technology (IT) employees located in the Los Angeles Civic Center. The Database Administration Certificate Program is taught by Los Angeles City College (LACC) and offers state-of-the-art, hands-on-training in developing and administering Oracle databases. This memorandum is to provide you with an update of the progress as follows:

- The Certificate Program is composed of four courses, with the last course concluding on August 12, 2009. Of the 15 original participants, a total of 12 are expected to complete the curriculum.

- The initial feedback obtained through informal discussion with several students and their IT manager has been positive, particularly with respect to the quality of the LACC courses and the instructor.

- Upon conclusion of this pilot program, we will be conducting a formal survey of program participants to determine the suitability of course material and its applicability to the workplace, as well as instructor teaching methods and aptitude. Additionally, we will survey the managers of participants to determine value-added to the work environment as a consequence of the Certificate Program.

- To date, we have spoken with the LACC professor responsible for teaching this program for feedback on potential refinements to the program and course structure. We will incorporate his observations and feedback into our final recommendations to your Board.

- Once results from the surveys and feedback have been reviewed and analyzed, we will provide a report to your Board on the program's performance and make recommendations as to the feasibility for continuing and potentially expanding the program. We will also explore the potential for offering other IT courses and the possibility of utilizing the County's Learning Academy for future curriculum incorporation.

If you have any questions, please contact me or your staff may contact Frank Cheng at (213) 893-7938 or fcheng@ceo.lacounty.gov.

WTF:ES:MKZ
FC:AW:pg

c: Executive Officer, Board of Supervisors
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      Interim Director of Health Services
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2009-07 - 07-01-09 Information Technology Learning Partnership Update.doc